YOUNG **TRANSITION**



WHO ARE THEY?

Currently in a transition period: possible transition to post secondary, workforce, exploring career paths, moving out, etc.

North America

Value inclusion

and authenticity



Ages 16 - 23 Born 1997 - 2004



On track to be most educated generation so far

DIGITAL NATIVES



Most got their first smart phone just before their 12th birthday



Expect websites to know what they're looking for (expect personalization)



Average 8 second attention span











Average 9.7 social media accounts

COMING OF AGE



Never knew a pre smart-phone world



Defining events: Trump presidency, **COVID** disruptions



More risk averse and financially conservative than millennials having grown up in the **Great Recession**



Interact as much (or more) with others online vs. in person

FAVE MEDIA

- Youtube, Snapchat, Instagram, Tiktok
- Streaming > Cable









